

Ivanhoe Golf Course

Coronavirus- Covid 19 Update

May 12th. 2020

The Ivanhoe Golf Course will reopen as per state government recommendations on Wednesday May 13th at 6:30am, while following the below strict guidelines.

The Golf Course

The Golf Course will reopen for members and guests, following the below strict guidelines.

We respectfully remind members and guests to not attend the course or play golf if any of the following applies to you:

- You have any cold or flu symptoms.
- You have returned from any international travel in the past 14 days.
- You have had contact in the past 14 days with any person who has been diagnosed with COVID 19.

The following temporary rules have been added for your safety:

- No shared sand buckets.
- No touching the flagstick- keep in hole at all times.
- No swapping scorecards. Mark your own scorecard.
- No rakes in bunkers- preferred lies on bunkers, use foot to smooth after shot.
- 1 person per golf cart (unless immediate family member).
- Compulsory social distancing at all times during your round- at least 1.5m.

Members and guests are also strongly encouraged to use the following preventive measures during their round, wash your hands thoroughly pre and post round, use the hand sanitiser provided when entering proshop, avoid hand shaking, cover your mouth when coughing and no social gatherings of any kind, put simply enjoy your round and go home.

Memberships

All memberships have been suspended during the course closure and will be reactivated on Wednesday May 13th. Prepaid memberships will continue as normal, while direct debit memberships may have a pro-rata membership amount taken this week, to make up the days before the next normal billing cycle resumes.

Proshop

Pro-shop operations have changed the below changes have been implemented effective immediately.

- **Removal of cash transactions – eft only, tap and go preferred.**
- Green Fee online bookings and phone bookings strongly encouraged, please do not arrive without notifying staff. All members and public to check in at the pro-shop prior to tee off. Call (03) 9499 7001 to book your round today.
- Removal of keep cup usage for coffee.
- Hand sanitizers located in all operations areas for access staff, coaches and golfers.
- Increased hygiene signage.
- Increased cleaning practices (including regular disinfectant of all surfaces).
- Patron limits of 4 people in proshop at any one time.
- Alcohol to be sold as take-away only.

As this situation is fluid, we will continue to update our policies and practices and keep you informed. Thank you for your ongoing support.

Ivanhoe Golf Course.

